



MISSION AND SCOPE STATEMENT

MISSION STATEMENT

IMA Solutions and SOMA Medical Assessments Corp. strive to provide quality assessment services to persons served, while upholding the rights of persons served without exception. Through stakeholder feedback and evidentiary, timely and cost-effective assessment solutions, IMA Solutions pursues status as a preferred provider to all stakeholders - persons served, assessors and clients - while maintaining best in class standards to be an employer of choice.

SCOPE

- 1) **Geographic Areas Served** – Assessments are conducted throughout Canada, with the main service Centers located in Vancouver, BC & Vaughan, ON. Virtual assessments are facilitated throughout Canada using Doxy.me and Zoom Pro as preferred platforms.
- 2) **Settings** – Assessment Services take place at assessment clinics, physicians’ offices, chiropractic, physiotherapy and occupational therapy clinics, at examinees’ homes (in-home assessments), at examinees’ job sites (job site, job demands, physical demands, and ergonomic assessments), as well as at acute and long-term care hospital and forensic based settings. Virtual assessments are facilitated throughout Canada using Doxy.me and Zoom Pro as preferred platforms.
- 3) **Days/Hours of Services** – Service Centers are officially staffed from 7:30 am to 5:30 pm local time Monday through Friday; however, we do accommodate requests for weekend and evening services to accommodate persons served.
- 4) **Referral/Payer Sources** – Payer sources include Property & Casualty insurers; Life & Health insurers; worker compensation boards; employers; law firms; and government agencies.
- 5) **Services** – The specific services offered include:
 1. Medical Examinations by all Medical (MD) disciplines.
 2. Functional Capacity / Ability Evaluations by Regulated Health Professionals.
 3. Cost of Future Care Assessment by Regulated Health Professionals.
 4. In Home Assessment by Regulated Health Professionals.
 5. Accessibility Assessment by Architect/Engineer.
 6. Vocational Assessments by regulated professionals.
 7. Transferable Skills Analysis by regulated professionals.
 8. Labour Market Survey by regulated professionals.
 9. Neuropsychological and Psychological Assessment by PhD level Assessors.
 10. Job / Physical Demands Assessment by Regulated Health Professionals.

Western Service Centre / IMA Solutions

#500 – 1199 W. Hastings Street Vancouver BC V6E 3T5
P: 778-328-1335 F: 778-328-1401

Central Service Centre / SOMA Medical Assessments

#105 – 8800 Dufferin Street, Vaughan, ON L4K 0C5
P: 905-881-8855 F: 905-881-7887

11. Ergonomic Assessment by Regulated Health Professionals.
12. Medical File Review / Paper Review by all medical and allied health professionals.
13. Arbitration and/or Trial Preparation and Attendance by all medical and allied health professionals.
14. Catastrophic Assessment by CAT certified assessors (specific to Ontario).
15. Claims Review Committee by all medical specialties (specific to British Columbia).
16. Medical Status Exam and Certified Examinations by all medical specialties (specific to Alberta).
17. Addictions Assessments and DOT Addictions Collections.
18. Coordination of Transportation, Interpretation/Translation and Lodging Services.

6) Demographics – SOMA regularly conducts assessments of children (2+), adolescents and adults. Further exclusion/inclusion criteria may be based on the examinee's physical and mental stability/acuity, as well as general health and safety considerations, specific referral to the referral. In 2023, IMA Solutions served examinees from 6 to 101 years of age. The total number of children/adolescents served was 34, in the following age ranges: age 2-5 = 0, age 6-13 = 14, age 14 -18 = 20